

FACT SHEET

EVERYTHING YOU NEED TO KNOW



Pole Pole is located in the Chole Bay area, near Utende village on the southeast coast of the Mafia Island Marine Park. It lies on the beach, within a tropical garden, overlooking a spectacular view of the Mafia Archipelago and the Indian Ocean.

ACCOMMODATION

Nine luxury bungalow suites, elegant and spacious, are set among the coconut palms overlooking the bay. The rooms are furnished with carved and antique pieces, and both twin and double beds are available.

Three bungalows are family suites, containing two rooms separated by a shared bathroom and a small corridor for privacy. The large private verandas are furnished with a Zanzibari day-bed, chairs and a coffee table. All bungalows are self-contained, and all have ceiling fans to keep them cool.

CUISINE

The cuisine is a combination of diverse culinary traditions and cultures, with an Italian touch of class. The resort caters for special dietary requirements whenever possible. Most of the food we serve is organically grown and bought on the island to help fishermen and farmers benefit from tourism development.

DRINKS

A selection of alcoholic beverages, wines, beers, juices and cold drinks are always available at the bar. The bar remains open until all guests have retired. The ice served with drinks is safe and drinkable. Bottled water, served every day in jugs in the bungalows and available at the bar/restaurant, is drinkable and safe.

MEAL TIMES

Breakfast is served from 07:30 am onwards

Lunch is served from 13:00

Dinner is served from 19:30

Early or late breakfast and/or lunch are served according to the diving and excursion programs.

MOBILE PHONE USAGE

To maintain a tranquil ambiance for all guests, phones must be on silent mode during the guest's stay at Pole Pole.

Phone calls are prohibited in all public spaces of the lodge, except the reception area and in the guest's rooms.

Guest can take photos anywhere.

Please share the love on Social Media!

LIBRARY

Books, magazines, and articles about nature, archeology, history, anthropology, wildlife, underwater life, and photographs and diving information are available.

Playing cards and board games are also available.

MASSAGE

You can enjoy a variety of relaxing and rejuvenating essential oil massages in our peaceful Alasiri Spa.

SWIMMING POOL

Set apart in the sunniest stretch of Pole Pole and surrounded by gently swaying palm trees, our swimming pool is shaped by a series of circles and set in a beautiful locally sourced coconut wood deck.

A bar area and shaded seating area are also incorporated into the surrounding garden for your comfort and convenience.

Please note that when using the pool area, children should be supervised by adults at all times, and that use of this facility is entirely at your own risk as we cannot be held responsible in case of any unfortunate accidents.

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OTHER SERVICES

Laundry service is available and complimentary. Beach kitenge (or local cloth) are provided for your use on the boats and on the beach. Hot and cold water is available 24 hours. A hairdryer can be borrowed from the reception. A few useful items as well as gifts and souvenirs are for sale at our gift shop. VISA and Mastercard credit cards are accepted (authorization costs are involved). A safety box is available and located at the reception.

HOW TO REACH POLE POLE

Mafia Island is approximately 30 miles off the Tanzanian coast, about 30 minutes by air from Dar es Salaam and 45 minutes from the Selous Game Reserve and Zanzibar Island. Mafia is reachable by light aircraft only. The resort is a 20-minute drive from Kilindoni, the main village and airstrip. The transfer to and from the airport is included in the accommodation cost.

THE MARINE PARK

The Mafia Archipelago and the delta of the Rufiji River form one of the most interesting marine ecosystems and coral reefs in the world. The area has a high bio-diversity and is considered an important habitat for endangered species. There are over 400 species of fish. On land, the rich vegetation is dominated by large palm groves, baobabs, mangroves, and fruit trees. The wildlife is extremely varied; monkeys, small antelopes, wild pigs, bush babies as well as a small colony of elusive hippos.

PAYMENTS

Accommodation must be paid before arrival via bank transfer. All extras for drinks and spa will be settled at check out through card payment. We do not accept

There are also countless types of birds. The warm, safe waters of the inland bays and lagoons are a paradise for both expert and beginner scuba divers as well as those simply wishing to snorkel. Mafia Island Marine Park was established as the first Marine Park in Tanzania and covers a surface of 821 km².

EXCURSIONS AND ACTIVITIES

There are different types of activities or excursions: by boat, by 4x4 car or walking and light trekking. The activities in the marine park are: scuba diving, snorkeling, sailing, and visiting the local villages. PolePole organizes boat excursions and picnics to isolated islets, sandbanks or islands every day, according to the tide. The Diving Centre provides PADI Federations certificates (medical certificates are mandatory to do a beginner's course). The excursions by 4x4 car take you right across the island through villages and changing landscapes up to the northern tip where a lighthouse stands.

PAYMENT POLICY & CANCELLATION CHARGES

LOW SEASON: 30 days before arrival date: full payment (non-refundable).
HIGH SEASON: 60 days before arrival date: full payment (non-refundable).

CHILDREN

In order to preserve our tranquil and peaceful atmosphere, and because Pole Pole does not have suitable facilities for young children, we do not accept children below the age of 10 years.

PLUGS

The plug is the same as used in the UK, and the voltage is 220-240.